

## MAX - Whitelist Requirements

An important part of delivering a successful learning experience is ensuring that all users receive MAX system emails. These emails come from [admin@maxproddata1.tracom.com](mailto:admin@maxproddata1.tracom.com), with the name TRACOM Learning.

Please forward these details to your IT department, or ask users in advance to add our domain to their safe-sender list.

- **If you whitelist by parent domain name (*preferred*) add: [tracom.com](https://tracom.com), or [\\*.tracom.com](https://*.tracom.com)**
- **If you whitelist by fully qualified domain name add:**
  - [maxproddata1.tracom.com](https://maxproddata1.tracom.com) and [maxproddata2.tracom.com](https://maxproddata2.tracom.com)

For further questions, please email [support@tracom.com](mailto:support@tracom.com).